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Prior Device Repair Questions

Just so we can help you best, please answer the following and call or email prior to sending your device to PC Pitstop for repair:

**First Name:**

**Surname:**

**Address:**

**Postal Address:**

**Home Phone:**

**Mobile Phone:**

**Email:**

**Device Type:**

**Model:**

**Description of Damage:**

E.g. Can you still turn the device on?
Does the sound still work?
Are any parts of the body bent/bloated/bulging?
Has this device had an attempted repair previously?

Have you backed up ALL important data?

P.S. Including a photograph of the damage helps us to visually inspect the device, minimising chances of return-without-repair.

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**Email:** tristan.piper@pcpitstop.com.au **#pcpitstopaus**