******

Prior Device Repair Questions

Just so we can help you best, please answer the following and call or email prior to sending your device to PC Pitstop for repair:

**First Name:**

**Surname:**

**Address:**

**Postal Address:**

**Home Phone:**

**Mobile Phone:**

**Email:**

**Device Type:**

**Model:**

**Description of Damage:**

E.g. Can you still turn the device on?  
Does the sound still work?  
Are any parts of the body bent/bloated/bulging?  
Has this device had an attempted repair previously?

Have you backed up ALL important data?

P.S. Including a photograph of the damage helps us to visually inspect the device, minimising chances of return-without-repair.

**Address:** Shop 13, 4 Bay Street, Shores Retail Centre, Port Macquarie, NSW, 2444 **Phone:** 02 65 841 551  
**Email:** [tristan.piper@pcpitstop.com.au](mailto:tristan.piper@pcpitstop.com.au) **#pcpitstopaus**